

## Terms and Conditions

**Effective Date:** July 23, 2025

These Terms and Conditions ("Terms") govern your use of the Raah mobile application ("App"), developed and provided by **Suryansh Singh** ("we", "our", or "us"). By downloading, accessing, or using the App, you agree to be bound by these Terms. If you do not agree, do not use the App.

### 1. Use of the App

Raah is a social platform for travellers to log and share their journeys. The app allows you to:

- Create and customize a public profile
- Mark places you've traveled to on a personal map
- View other users' travel maps and profiles
- Log travel notes, stories, and upload images
- Participate in public leaderboards
- View other users' connected social media links (if provided)
- The app also includes a chatbot feature, which uses OpenAI's API to generate responses to your queries

All user-generated content and profile data is publicly viewable by default.

You must be at least 13 years old to use this App.

### 2. User Content

You may upload and share:

- **Profile data:** Name, location, username (required), profile photo, bio, and linked social media profiles
- **Travel logs:** Text notes and photos associated with specific locations
- **Map data:** Mark places you've visited to create a personal travel map

By uploading content, you:

- Retain full ownership of your content

- Grant us a non-exclusive, royalty-free, worldwide license to display your content publicly in the app or promotional materials, with appropriate attribution.
- Acknowledge that your content will be publicly visible to all other users

Please only upload content that you are comfortable sharing publicly. This app is not a private storage service.

### **3. Prohibited Content**

You agree not to upload or share any content that:

- Contains hate speech, threats, violence, or harassment
- Includes nudity, pornography, or any NSFW material
- Promotes illegal activity or misinformation
- Infringes on copyrights or intellectual property
- Violates any applicable laws or regulations

We reserve the right to remove such content and suspend or terminate any user account that violates these rules.

### **4. Account Termination**

We may suspend or terminate your access to the App at any time, without notice, if we believe you've violated these Terms or harmed other users or the platform. You may also delete your account at any time from the settings page in the app.

### **5. Ownership and License**

All intellectual property rights in the App (excluding user-generated content) are owned by **Suryansh Singh**. You are granted a limited, non-exclusive, non-transferable license to use the App for your personal, non-commercial use.

You may not:

- Reverse engineer, modify, or redistribute the App or any part of its code or content
- Use the App for any unauthorized commercial purpose

## 6. Privacy

Your use of the App is governed by our [Privacy Policy](#), which explains how we collect, use, and store your personal information.

The app may collect optional data like name, location, and photos that will be public to other users. For full details, refer to the [Privacy Policy](#).

Chatbot messages are transmitted to OpenAI and temporarily stored in Raah's Firebase database (last 5 messages only) for continuity. For full details, see our [Privacy Policy](#).

## 7. Limitation of Liability

To the fullest extent allowed by law, our liability is limited to the amount you paid for the App (if any). As Raah is currently free, we do not assume liability for:

- Any loss or misuse of data
- Exposure to public content
- Service outages or bugs
- Actions by other users

Use the app at your own discretion.

## 8. Dispute Resolution

If a dispute arises between you and us:

1. Both parties will attempt to resolve it first through informal negotiation by email: [raah.app@gmail.com](mailto:raah.app@gmail.com)
2. If not resolved, the issue will be settled through binding arbitration, under the laws of **India**

## 9. Copyright Infringement

If you believe your copyrighted work has been used in the app without authorization, please contact us at [raah.app@gmail.com](mailto:raah.app@gmail.com) with details and proof of ownership. We will take prompt action.

## 10. Modifications

We may update these Terms from time to time. Any updates will be posted within the App, and your continued use of the App will mean you accept those changes.

## **11. Governing Law**

These Terms shall be governed by and interpreted under the laws of **India**, without regard to conflict of law provisions.

## **12. Miscellaneous**

We reserve the right, but not the obligation, to review, monitor, or moderate user content and remove any content that we, in our sole discretion, find inappropriate or in violation of these Terms.

You agree not to engage in spamming, data scraping, or using automated tools to access or interact with the app or its users.

We rely on third-party platforms (e.g., Firebase, Google) for core functionality. We are not responsible for any disruption, data loss, or issues caused by those external services.

By using the app, you affirm that you are at least 13 years old or have the consent of a parent or guardian.

## **13. Contact Us**

If you have any questions about these Terms, please contact us at:

 [raah.app@gmail.com](mailto:raah.app@gmail.com)